How does the UCS support training and teaching?

The UCS provides several distinct services in support of the University’s training and academic teaching needs.

We provide bespoke specialised IT training to meet Departments’ and Colleges’ requirements, in addition to our extensive normal programme of scheduled IT training for staff and students of the University.

Many groups, Departments and Colleges require state of the art IT teaching facilities to support their teaching programme. The UCS addresses this need by providing fully supported, centrally located, bookable facilities.

The University Training Booking System (UTBS) is an easy-to-use, web-based, training advertising and booking system. It provides a central point for staff and students of the University and its Colleges to search for, and book onto, any of over 1300 distinct training courses run by participating University training providers.

Features

- **Bespoke IT training** – for an institution’s staff and/or students, either on site or in the UCS central site training facilities. Institutions benefit from the in-house experience and educational pricing.

- **Bookable teaching facilities** - Four facilities each with up to 40 managed computers (Windows, Linux or Macintosh), fully equipped with projectors, audio and interactive displays, accessibility support for people with disabilities, and a wide range of pre-installed and configured academic software.

- **UTBS** - Benefit from automated online bookings, event reminders and waiting list management significantly reducing administration overheads and costs. Work with a system that already has pre-designed and proven business processes, yet is also flexible enough to cater for individual provider requirements.

http://www.ucs.cam.ac.uk/training
Managing training services

Customised training for the staff or students of an institution can be delivered either on-site or in the UCS central site training facilities.

The central bookable teaching facilities are fully supported by UCS staff, including installation and configuration of specialist packages required for teaching.

Training providers using the University Training Booking System are provided with a website, within the University-wide system, to host and centrally advertise their training provision content. A richly featured reporting tool can identify who and which institutions are making the most of your training provision. New and existing providers are fully supported and receive comprehensive training throughout.

Charging

Bespoke IT Training is a charged service; details upon request.
Teaching Facilities is a charged service; details upon request.
The University Training Booking System is a free service to institutions.

Further Information

Email: training@ucs.cam.ac.uk
training-facilities@ucs.cam.ac.uk
utbs@ucs.cam.ac.uk
Web: http://www.ucs.cam.ac.uk/training
University search: Training

Related services from the UCS

Scheduled IT Training for staff and students
IT Training Consultancy

Managed services for institutions

Calendar – Google calendar with Raven authentication and calendars of University dates
Desktop – central filestore, managed print, application delivery, personal and group web pages
Directory – web- and email-based online directory with delegated management of content
Email – spam and virus filtering, managed mail domains, institutional mailing lists
Hosting – networked rackspace in a secure environment with redundant power, cooling, fire suppression
Consultancy and support – reviews and strategic advice, recruitment, induction and appraisal of staff, institution support service
Network – end-to-end network connectivity: IPv4, IPv6 or raw fibre, installation services, wireless, DNS
Search – institutional control of quicklinks and filtered searches, for web and directory searching
Telephony – VoIP telephony with institutional call-logging and billing access
Training Facilities – training booking system for any course provider, bookable facilities, customised training courses
Video – recording, encoding, storing and streaming institutional video content
Videoconferencing – fully equipped central facility, equipment hire, consultancy on institutional facilities
Web – hosted web servers, Wikis and content management system

General contact for managed services: UCS Institution Liaison office
Phone: 34720/48477
Email: institution-liaison@ucs.cam.ac.uk
Web: http://www.ucs.cam.ac.uk/linkpages/managed

http://www.ucs.cam.ac.uk/training

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